

LSU Health Public-Private Partnership Report Card

FY 2015 - 3rd Quarter

Our Lady of the Angels Hospital - Bogalusa, Louisiana

Measure	BMC Monthly Avg FY 12	Apr 2014	May 2014	Jun 2014	Jul 2014	Aug 2014	Sep 2014	Oct 2014	Nov 2014	Dec 2014	Jan 2015	Feb 2015	Mar 2015
Statistics													
Total Adult/Pediatric Discharges	205	129	152	119	116	136	135	147	123	157	148	132	143
*Total Psychiatric Discharges	70	21	42	40	18	40	52	45	35	43	55	49	46
Total Discharges	275	150	194	159	134	176	187	192	158	200	203	181	189
³ Total observation days	8.58	7.90	7.81	7.38	8.65	7.70	8.52	8.48	9.91	8.55	6.61	4.92	7.59
ALOS - Adult/Pediatric	4.02	3.88	3.71	3.77	2.83	3.98	4.10	3.51	3.33	3.32	3.27	3.76	3.43
ALOS - Psychiatric	6.22	8.43	8.00	3.68	4.61	6.58	3.63	6.24	7.89	4.84	3.84	3.49	5.46
Total IP Discharge Days - Adult/Pediatric	824	501	564	449	328	541	554	516	409	522	484	496	491
Total IP Discharge Days - Psychiatric	436	177	336	147	83	263	189	281	276	208	211	171	251
Average Daily Census-Adult and Pedi	27.23	18.07	17.42	13.83	12.39	17.10	17.97	16.48	14.13	16.06	16.45	17.04	15.48
Average Daily Census - Psych	14.66	9.03	6.00	7.40	5.94	8.19	7.60	6.68	5.47	5.87	6.84	6.93	7.52
Outpatient Encounters	9,830	7,839	7,696	7,177	7,255	7,287	7,676	7,901	6,589	6,998	7,145	6,743	7,475
Outpatient Clinic Visits with E&M codes	5,089	3,908	3,779	3,730	3,610	3,733	3,952	3,949	3,417	3,632	3,670	3,519	3,868
*ED Visits	2,254	1,667	1,664	1,708	1,733	1,744	1,790	1,670	1,530	1,851	1,518	1,505	1,768
Total # of free care individuals													
# of free care recipients		2,223	2,095	2,060	2,012	2,040	2,084	2,111	1,808	1,899	1,950	1,781	1,860
# of free care approved applicants													
Percent Patient Mix by Service													
% Patient Mix Inpatient (IP)													
IP Free Care	12.09%	14.19%	13.10%	11.86%	7.76%	9.59%	7.87%	10.10%	12.30%	9.60%	8.27%	8.72%	13.10%
IP Self Pay	5.24%	4.15%	2.72%	6.74%	4.21%	2.74%	2.10%	4.19%	6.04%	3.87%	3.17%	6.31%	4.80%
IP Commercial	9.28%	8.65%	18.54%	16.74%	17.74%	15.58%	14.69%	12.57%	13.87%	13.47%	13.21%	18.93%	16.97%
IP Commercial Medicaid (Bayou Health)	7.96%	15.74%	17.86%	16.51%	16.85%	22.09%	20.80%	18.48%	28.41%	25.08%	23.94%	28.39%	31.92%
IP Medicare	25.34%	5.19%	3.74%	12.56%	17.07%	12.84%	14.34%	3.24%	6.26%	5.89%	4.40%	3.34%	1.66%
IP Medicare	39.57%	52.08%	42.18%	35.58%	36.36%	37.16%	40.21%	51.43%	33.11%	42.09%	47.01%	34.32%	31.55%
% Patient Mix Psychiatry (Psych)													
Psych Free Care	21.14%	0.00%	7.26%	5.96%	7.87%	3.70%	13.61%	15.15%	22.76%	6.50%	7.25%	11.26%	7.48%
Psych Self Pay	39.72%	10.53%	22.35%	58.60%	51.69%	61.73%	56.21%	64.24%	46.90%	75.00%	63.77%	48.20%	65.89%
Psych Commercial	2.14%	75.79%	20.67%	3.16%	0.00%	4.32%	0.00%	3.03%	6.21%	2.50%	9.18%	0.00%	5.14%
Psych Commercial Medicaid (Magellan)	10.32%	4.21%	40.78%	26.32%	17.98%	28.40%	11.24%	11.52%	6.90%	4.50%	6.28%	14.86%	7.94%
Psych Medicaid	17.26%	0.00%	2.79%	0.00%	0.00%	0.00%	8.88%	0.00%	6.90%	0.00%	4.83%	6.76%	7.01%
Psych Medicare	8.82%	9.47%	6.15%	5.96%	22.47%	1.85%	10.06%	6.06%	10.34%	11.50%	8.70%	18.92%	6.54%
% Patient Mix Outpatient (OP)													
OP Free Care	40.26%	40.15%	38.76%	41.34%	39.37%	39.73%	39.51%	39.13%	37.82%	36.20%	37.96%	37.02%	35.51%
OP Self Pay	3.46%	3.30%	2.87%	3.02%	2.48%	2.21%	2.29%	2.68%	2.26%	3.26%	2.60%	2.19%	2.56%
OP Commercial	16.23%	16.10%	17.39%	16.19%	18.17%	17.86%	17.43%	18.15%	19.49%	19.45%	19.86%	20.52%	21.40%
OP Commercial Medicaid (Bayou Health)	5.82%	13.99%	13.39%	13.59%	13.55%	13.63%	15.65%	15.42%	16.32%	16.84%	15.91%	15.38%	16.15%
OP Medicare	11.89%	2.30%	2.52%	2.10%	2.54%	2.63%	1.92%	1.87%	1.70%	1.46%	1.33%	1.23%	0.88%
OP Medicare	21.97%	24.11%	25.05%	23.76%	23.90%	23.93%	23.03%	22.55%	22.33%	22.62%	22.21%	23.65%	23.42%
% Patient Mix Emergency Dept (ED)													
ED Free Care	27.55%	19.50%	18.69%	20.73%	21.41%	20.30%	19.16%	21.14%	18.94%	19.02%	22.13%	19.40%	18.95%
ED Self Pay	24.17%	24.84%	26.68%	27.75%	26.14%	25.40%	27.93%	26.35%	26.19%	23.66%	21.41%	20.47%	23.76%
ED Commercial	10.79%	16.50%	13.76%	14.46%	14.13%	14.57%	13.13%	13.47%	16.00%	15.24%	17.00%	17.14%	15.50%
ED Commercial Medicaid (Bayou Health)	8.78%	23.64%	24.04%	20.37%	21.46%	23.91%	24.86%	24.13%	26.13%	26.64%	25.69%	28.04%	26.69%
ED Medicare	16.00%	0.96%	2.22%	1.81%	2.02%	2.18%	2.29%	1.92%	1.31%	1.94%	1.52%	1.59%	0.96%
ED Medicare	11.86%	14.22%	14.36%	14.81%	14.83%	13.65%	11.90%	12.69%	11.30%	13.34%	12.12%	13.36%	13.86%
Offender Care													
¹ Total # Inpatient Discharges	1	0	2	0	1	1	0	0	0	0	1	2	0
% of IP Days	0.52%	0.00%	1.87%	0.00%	0.22%	0.51%	0.00%	0.00%	0.00%	0.00%	0.53%	0.56%	0.00%
Total # OP Encounters	37	4	2	0	5	12	13	15	6	12	9	7	6
% of OP Encounters	0.37%	0.05%	0.03%	0.00%	0.07%	0.16%	0.17%	0.19%	0.09%	0.17%	0.13%	0.10%	0.08%
ED Encounters	19	6	4	1	3	5	4	5	2	3	2	5	5
% of ED Visits	0.86%	0.36%	0.24%	0.06%	0.17%	0.29%	0.22%	0.30%	0.13%	0.16%	0.13%	0.33%	0.28%
² # Telemed visits													
% of Telemed visits													
*CEA Core Clinical Services													
# HIV Clinic visits	24	38	56	46	51	42	45	48	40	25	37	29	37
Outpatient Pharmacy Assistance													
Total # prescriptions filled	3,413	2,365	2,245	2,166	2,100	2,097	1,936	1,842	1,631	1,767	1,617	1,658	1,682
# Patient Assistance Prescriptions filled	1,138	694	799	807	761	721	642	559	482	550	477	464	507
⁴ # HIV prescriptions filled	19	N/A	N/A	N/A	10	15	33	37	28	35	38	37	35
# Offender prescriptions	36	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A
# Other prescriptions	2,220	1,671	1,446	1,359	1,329	1,361	1,261	1,246	1,121	1,182	1,102	1,157	1,140
Are prescriptions available same day (Y/N)	Y	Y	Y	Y	Y	Y	Y	Y	Y	Y	Y	Y	Y
Avg wait time on prescription in minutes	45	15-20	15-20	15-20	15-20	15-20	15-20	15-20	15-20	15-20	15-20	15-20	15-20

*Indicates core services

¹Offender admits were used in place of discharges for baseline

²Offender telemed services were conducted under ILH from 8/1/12 to 6/21/13, then later conducted under LAK beginning 8/19/13

³Observations- historical reporting did not take into account patient status at discharge; Reporting occurs prior to final utilization review and charges and therefore includes patients that ultimately have a discharge status of inpatient.

⁴# HIV Prescriptions filled - LA ADAP was discontinued June 1, 2013. The STD/HIV program model/contract was reinstated July 1, 2014.

Data provided by LSU HCSD for FY12 and after

Information currently not available or services not applicable

**LSU Health Public-Private Partnership Report Card
FY 2015 - 3rd Quarter**

Our Lady of the Angels Hospital - Bogalusa, Louisiana		
Measure	Comments	Date completed
Operations Milestones	Impact	Date completed
Facility will soon reopen its outpatient mental health services		
Hired a new psychiatrist who begins in May		
An orthopedic surgeon who will operate at Our Lady		
Currently undergoing an expansion project that will add 8,000 square feet		
Emergency room will double in size		
The admissions area and lobby are also being expanded		
Our Lady of the Angels has 175 physicians currently on staff		
Medical Equipment Investments		
Technology Investments		

**LSU Health Public-Private Partnership Report Card
FY 2015 - 3rd Quarter**

Graduate Medical Education Resident FTEs			
Our Lady of the Angels Hospital Bogalusa Based Programs			
	Program Specialty	FY 2014 Resident FTEs	FY 2015 Resident FTEs
FY14 includes HCSD/Washington St. Tammany (Bogalusa) and Our Lady of the Angels Hospital; FY15 includes Our Lady of the Angels Hospital only	Family Medicine-Bogalusa ⁸	18.1	16.9
	Ophthalmology	0.9	0.8
Bogalusa Programs	2	19.0	17.7

Information provided by New Orleans School of Medicine 2014 Manpower Report

FY14 Information is from 7/1/2013 to 6/30/2014

FY15 Information is from 1st quarter FY15 (7/1/2014 to 9/30/2014) and the FTE count is subject to change as residents rotate in various specialties throughout each program

⁸Family Medicine-Bogalusa includes 7 residents on an HRSA grant for FY14 and FY15

LSU Health Public-Private Partnership Report Card

FY 2015 - 3rd Quarter

LSU Health BR - A Division of Our Lady of the Lake Regional Medical Center - Baton Rouge, Louisiana

Measure	EKL Monthly Avg FY 12	LOL Monthly Avg FY 12	LSU BR Health Monthly Avg FYE June 2014	Jul 2014	Aug 2014	Sep 2014	Oct 2014	Nov 2014	Dec 2014	Jan 2015	Feb 2015	Mar 2015	Apr 2015	May 2015	Jun 2015
Statistics															
Total Adult/Pediatric Discharges	281	330	743	753	841	765	815	700	787	807	757	781			
*Total Psychiatric Discharges		91	188	229	196	202	198	188	170	194	181	194			
Total Discharges	281	421	931	982	1,037	967	1,013	888	957	1,001	938	975			
Total observation days	84		534	401	419	490	610	482	520	657	619	625			
ALOS - Adult/Pediatric	4.42	4.83	5.22	5.08	4.90	4.78	5.09	6.89	6.14	5.67	5.37	5.11			
ALOS - Psychiatric		4.99	6.46	6.92	6.79	6.08	6.19	5.45	6.92	6.48	6.74	6.28			
Total IP Discharge Days - Adult/Pediatric	1,244	1,592	3,870	3,827	4,120	3,853	4,148	4,826	4,835	4,574	4,062	3,988			
Total IP Discharge Days - Psychiatric		452	1,211	1,585	1,330	1,228	1,024	1,177	1,258	1,220	1,219				
Average Daily Census-Adult and Pedi	40.90	52.34	127.20	123.45	132.90	121.77	134.00	160.87	155.97	147.55	145.07	128.65			
Average Daily Census - Psych		14.86	39.81	51.13	42.90	40.93	39.58	34.13	37.97	40.58	43.57	39.32			
³ Outpatient Encounters	13,197	1,043	16,683	16,749	15,368	15,979	17,667	13,946	13,924	17,210	14,061	15,708			
³ Outpatient Clinic Visits with E&M codes	7,508		7,644	9,389	8,123	8,403	9,501	7,697	6,028	7,827	5,257	5,732			
*ED Visits	3,372	1,832	5,790	5,900	6,045	6,387	6,471	6,331	7,036	6,980	6,491	7,249			
Total # of free care individuals				2,527	2,551	2,673	2,623	2,602	2,597	2,534	3,774	2,843			
# of free care recipients				2,122	1,947	2,075	2,102	1,452	1,222	1,491	1,280	1,499			
# of free care approved applicants				554	555	547	479	437	507	471	636	600			
% Patient Mix Inpatient (IP)															
IP Free Care	18.03%		4.15%	3.19%	2.38%	1.57%	2.33%	3.00%	2.29%	3.10%	2.64%	3.51%			
IP Self Pay	12.91%		36.13%	41.97%	41.26%	41.70%	40.74%	43.14%	41.30%	31.35%	34.74%	32.87%			
IP Commercial	3.55%		4.13%	5.31%	4.28%	4.97%	3.80%	4.00%	5.34%	6.20%	6.87%	5.51%			
IP Commercial Medicaid (Bayou Health)	3.29%		38.81%	37.32%	38.05%	38.95%	43.19%	21.71%	23.51%	41.88%	41.35%	45.80%			
IP Medicaid	39.67%		12.96%	7.84%	10.82%	8.76%	6.50%	25.86%	24.78%	8.80%	7.53%	10.16%			
IP Medicare	9.25%		3.82%	4.38%	3.21%	4.05%	3.44%	2.29%	2.80%	8.67%	6.87%	4.14%			
% Patient Mix Psychiatry (Psych)															
Psych Free Care			2.54%	0.00%	0.51%	0.00%	1.01%	1.06%	1.18%	1.03%	0.00%	0.00%			
Psych Self Pay			62.65%	67.25%	67.86%	63.86%	67.68%	62.77%	67.65%	55.15%	59.67%	65.98%			
Psych Commercial			0.36%	0.44%	0.00%	0.00%	0.00%	0.53%	0.00%	0.52%	2.76%	1.03%			
Psych Commercial Medicaid (Megellan)			31.93%	31.44%	31.63%	34.65%	28.79%	34.04%	30.00%	40.72%	34.25%	29.90%			
Psych Medicaid			2.33%	0.87%	0.00%	1.49%	2.53%	1.60%	1.18%	2.06%	1.66%	2.58%			
Psych Medicare			0.18%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.52%	1.66%	0.52%			
% Patient Mix Outpatient (OP)															
OP Free Care	44.46%		15.47%	12.14%	11.61%	11.67%	11.27%	11.03%	9.00%	8.88%	9.34%	9.75%			
OP Self Pay	10.45%		27.47%	31.09%	31.71%	30.98%	30.92%	32.08%	32.83%	33.17%	31.11%	27.93%			
OP Commercial	4.67%		7.83%	8.90%	8.04%	8.72%	8.35%	8.41%	8.30%	9.42%	8.64%	9.45%			
OP Commercial Medicaid (Bayou Health)	4.50%		30.04%	24.78%	25.59%	24.92%	25.83%	22.83%	24.64%	32.70%	32.98%	34.02%			
OP Medicaid	23.12%		11.85%	12.90%	13.27%	13.92%	14.30%	16.40%	16.80%	5.82%	6.42%	7.80%			
OP Medicare	9.87%		7.34%	10.20%	9.79%	9.80%	9.33%	9.26%	8.43%	10.01%	11.51%	11.25%			
% Patient Mix Emergency Dept (ED)															
ED Free Care	32.04%		2.68%	1.51%	1.42%	1.55%	1.41%	2.04%	1.31%	1.33%	1.37%	1.50%			
ED Self Pay	38.06%		41.44%	44.64%	42.86%	39.14%	41.76%	39.11%	37.09%	36.86%	35.08%	35.48%			
ED Commercial	3.64%		1.00%	1.14%	0.89%	0.92%	1.10%	0.62%	0.74%	1.98%	2.26%	0.95%			
ED Commercial Medicaid (Bayou Health)	3.00%		48.12%	46.92%	48.62%	52.34%	49.78%	34.04%	35.39%	52.75%	54.11%	55.19%			
ED Medicaid	12.53%		6.06%	5.31%	5.74%	5.48%	5.36%	23.65%	25.10%	5.14%	5.75%	6.22%			
ED Medicare	4.64%		0.71%	0.49%	0.46%	0.56%	0.60%	0.55%	0.37%	1.94%	1.43%	0.65%			
Offender Care															
¹ Total # Inpatient Discharges	35														
% of IP Days	0														
Total # OP Encounters	458														
% of OP Encounters	0														
ED Encounters	206														
% of ED Visits	0														
² # Telemed visits															
% of Telemed visits															
CEA Core Clinical Services															
HIV Care															
# HIV Outpatient Clinic visits	506		413	392	315	433	310	297	248	412	370	310			
Cancer Care															
# Oncology Infusion visits	285		283	225	223	210	228	233	287	288	276	275			
Urgent Care Visits															
# North Urgent Care visits			2,643	3,267	2,704	2,645	3,414	2,927	2,144	2,985	3,379	3,325			
# Mid City Urgent Care visits									199	429	713	955			
Trauma Care															
Level I Trauma Center (Y/N)	N		N	N	N	N	N	N	N	N	N	N			
Total # prescriptions filled	10,016		5,456	6,403	6,066	6,761	6,817	5,784	6,644	6,325	6,530	6,619			
# Patient Assistance Prescriptions filled	3,556		545	505	552	361	395	207	323	259	171	192			
⁴ # HIV prescriptions filled	1,067		204	700	586	607	644	721	872	600	533	350			
# Offender prescriptions	400		N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A			
# Other prescriptions	4,993		4,707	5,198	4,928	5,793	5,778	4,856	5,449	5,466	5,826	6,077			
Are prescriptions available same day (Y/N)	Y		Y	Y	Y	Y	Y	Y	Y	Y	Y	Y			
Avg wait time on prescription in minutes	60		48	10	10	10	9	9	8	9	9	8			

¹Indicates core services

²Offender admits were used in place of discharges for baseline

³Offender telemed services were conducted under ILH from 8/1/12 to 6/21/13, then later conducted under LAK beginning 8/19/13

⁴LSU BR Health only - outpatient clinic visits and outpatient encounters for FY 2012 (baseline) was adjusted to account for services (i.e., pediatrics, OB/GYN, prisoners) which did not transfer to LOL

⁵HIV Prescriptions filled - LA ADAP was discontinued June 1, 2013. The STD/HIV program model/contract was reinstated July 1, 2014.

Data provided by LSU HCSD for EKL FY12; Data provided by LOL-LSU HBR for LOL FY12, LSU HBR FY14 and after

Information currently not available or services not applicable

**LSU Health Public-Private Partnership Report Card
FY 2015 - 3rd Quarter**

LSU Health BR - A Division of Our Lady of the Lake Regional Medical Center - Baton Rouge, Louisiana			
Measure	Comments		Date completed
	Free Care patient mix is low due to the inability to access the Department of Revenue system to verify income. In the past, EKL was allowed access as a public hospital; however, private facilities are not allowed this privilege. This hinders the ability to approve or deny applications when patients do not return applications as requested.		7/9/14
	Cardiac patients were transferred to other hospitals if interventional procedures were needed, reducing patient days. OLOL offers full-service cardiac care which increases patient days. The inpatients are defined as all inpatients who have had clinic visits since the transition; patients who have LSU physicians attending, admitting, surgeon or consulting; or who have Medicaid, financial assistance, or are private pay. We considered those to be defined as covered under the CEA, realizing that a subset of the Medicaid, financial assistance, and private pay patients were our patients prior to the transition – but with no accurate way to report them separately. Inpatients - Adult and Peds stats revised based on discussion . It now includes all Self Pay & Medicaid patients based on Lake Classification. Inpatients Psychiatry stats revised based on discussion . It now includes all Self Pay & Medicaid patients based on Lake Classification . The patients with Principal Dx of 290 to 319		7/9/14
	ED Visits: ED patients who have had clinic visits since the transition; who have LSU physicians as the attending, admitting, surgeon or consulting; who have Medicaid, financial assistance, or are private pay. We considered those to be defined as covered under the CEA, realizing that a subset of the Medicaid, financial assistance and private pay patients were our patients prior to the transition – but with no accurate way to report them separately. ED visits revised based on discussion . It includes all Self Pay & Medicaid based on Lake Classification . In addition it also includes Patient Type - Treatment or Patient Type - T that comes through ER - Fast Track eg. Sickle Cell etc.		7/9/14
	Outpatient Encounters/Outpatient Clinic Visits with E&M codes: Due to differences in operational accounting methods between EKL and LSU BRH, outpatient encounters are not equally comparable. Outpatient Encounters Stats revised it includes Outpatient at LSU clinics, Ambulatory , Observation and Outreach patients.		7/9/14
	Observations Days are the patient days of Patient Type Observation or Patient Type Q based on Lake Classification with stay <=72 hrs		7/9/14
	Urgent Care volumes are low due to an issue with charge capture - causing some of the charges to "error out". Will correct on next report.		12/2/14
	Urgent Care statistics section modified to add Midcity Urgent Care as a separate line item		12/15/15
	Charging issues were causing erroneous (lower)reporting of volumes. Urgent Care statistics are modified for the December report to depict encounters as opposed to charges as previously reported.		12/15/15
Operations Milestones	Impact		Date completed
	Midcity Urgent Care extended Hours to 9a-9p 7 days a week	increase patient access	3/23/15
	New pediatric clinic opened	increase pediatric patient access	4/1/15
Medical Equipment Investments			
\$46,000	Purchased replacement exam beds and procedure tables		1/15/15
\$62,000	Purchased ENT scopes, endoscrub and nerve integrity monitor		1/15/15
\$64,000	Purchased Urology scopes		1/15/15
\$22,000	other clinical equipments (scales, blood pressure machines, etc)		1/15/15
Technology Investments			

**LSU Health Public-Private Partnership Report Card
FY 2015 - 3rd Quarter**

Graduate Medical Education Resident FTEs by Program Specialty			
Our Lady of the Lake Regional Medical Center Baton Rouge Based Programs			
	Program Specialty	FY 2014 Resident FTEs	FY 2015 Resident FTEs
FY14 includes LSUHSC, EKL Memorial Hospital, OLOL (Previous EKL), and OLOL Hospital; FY15 includes OLOL only	Anesthesiology	0.7	0.3
	Dermatology	5.8	5.0
	Emergency Medicine	0.9	0.8
	Emergency Medicine-Baton Rouge	27.8	29.3
	General Dentistry ⁶	4.8	4.0
	Internal Medicine-EKLMC	34.5	38.5
	Internal Medicine-Dermatology	0.1	-
	Internal MD/Emergency MD	-	0.2
	OB/GYN-EKL	0.7	0.0
	Ophthalmology	2.0	2.0
	Ophthalmology-Retina	1.0	1.0
	Oral Surgery ⁶	4.0	6.7
	Orthopedics	3.0	3.5
	Otorhinolaryngology/ENT	8.4	9.7
	Plastic Surgery	0.3	-
	Psychiatry-OLOL	12.0	18.0
	Surgery	18.5	17.0
	Surgery-Vascular	1.0	1.0
Surgery-Vascular Surgery-Residency	0.5	1.0	
Baton Rouge Programs	19	126	138

Information provided by New Orleans School of Medicine 2014 Manpower Report

FY14 Information is from 7/1/2013 to 6/30/2014

FY15 Information is from 1st quarter FY15 (7/1/2014 to 9/30/2014) and the FTE count is subject to change as residents rotate in various specialties throughout each program

⁶FTE count include general dentistry and oral surgery residents in the medical school as part of their residency

LSU Health Public-Private Partnership Report Card FY 2015 - 3rd Quarter

University Hospital and Clinics - Lafayette, Louisiana														
Measure	UMC Monthly Avg FY 12	UHC Monthly Avg FYE June 2014	Jul 2014	Aug 2014	Sep 2014	Oct 2014	Nov 2014	Dec 2014	Jan 2015	Feb 2015	Mar 2015	Apr 2015	May 2015	Jun 2015
Statistics	Total Adult/Pediatric Discharges	307.58	183	258	285	278	234	264	284	273	232	241		
	*Total Psychiatric Discharges	12.67												
	Total Discharges	320.25	183	258	285	278	234	264	284	273	232	241		
	Total observation days	109.63	115	72.65	52.67	64.5	62.92	39.17	57.67	51.25	55.25	68.83		
	ALOS - Adult/Pediatric	4.48	4.48	4.53	4.01	4.19	5.06	4.13	3.98	4.10	4.28	4.25		
	ALOS - Psychiatric	14.13												
	Total IP Discharge Days - Adult/Pediatric	1,378	842	1,169	1,151	1,194	1,185	1,091	1,129	1,118	992	1,025		
	Total IP Discharge Days - Psychiatric	179												
	Average Daily Census-Adult and PEDI	44.93	27.45	37.71	37.13	39.80	38.23	36.37	36.42	36.06	35.43	33.06		
	Average Daily Census - Psych	4.66												
	Outpatient Encounters	12,857	10,518	13,004	13,924	14,549	15,201	12,493	13,491	14,032	13,424	20,501		
	Outpatient Clinic Visits with EBM codes	7,899	6,060	6,600	7,322	7,607	8,246	6,370	6,870	7,717	7,184	11,267		
	ED Visits	3,247	2,694	3,234	3,475	3,505	3,293	3,223	3,448	3,335	3,002	3,227		
	Total # of free care individuals			N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A		
	# of free care recipients			71	1,945	10,381	3,719	3,233	6,283	5,926	4,739	5,649		
# of free care approved applicants			935	918	938	1,130	1,214	995	990	820	735			
Percent Patient Mix by Service	% Patient Mix Inpatient (IP)													
	IP Free Care	21.39%	15.31%	19.41%	12.95%	52.91%	23.30%	23.72%	30.40%	26.82%	35.87%	41.77%		
	IP Self Pay	18.76%	12.01%	44.49%	35.69%	-12.96%	16.59%	16.16%	21.69%	4.30%	5.52%	-18.25%		
	IP Commercial	5.35%	8.29%	6.78%	10.52%	12.67%	11.62%	17.36%	9.64%	11.99%	10.09%	1.08%		
	IP Commercial Medicaid (Bayou Health)	2.18%	13.86%	9.81%	8.52%	12.70%	8.55%	11.62%	7.50%	9.38%	14.59%	23.31%		
	IP Medicaid	37.13%	28.11%	2.67%	6.41%	13.24%	15.36%	15.16%	12.50%	28.29%	12.15%	26.49%		
	IP Medicare	14.14%	19.09%	16.84%	25.91%	21.44%	24.58%	15.98%	18.27%	19.22%	21.78%	25.60%		
	% Patient Mix Psychiatry (Psych)													
	Psych Free Care	15.95%												
	Psych Self Pay	47.53%												
	Psych Commercial	2.20%												
	Psych Commercial Medicaid (Megellan)	0.00%												
	Psych Medicaid	32.04%												
	Psych Medicare	2.28%												
	% Patient Mix Outpatient (OP)													
	OP Free Care	44.15%	43.21%	8.62%	14.86%	53.33%	24.05%	26.84%	34.29%	30.72%	35.21%	31.09%		
	OP Self Pay	8.49%	11.57%	14.34%	37.55%	-4.08%	23.55%	20.12%	12.66%	13.62%	9.67%	8.89%		
	OP Commercial	6.93%	7.81%	4.31%	11.12%	14.40%	12.44%	13.63%	14.27%	14.52%	11.91%	18.43%		
	OP Commercial Medicaid (Bayou Health)	3.47%	15.27%	63.97%	17.70%	15.79%	15.94%	14.66%	14.08%	15.33%	18.01%	17.08%		
	OP Medicaid	19.02%	3.75%	1.29%	3.47%	3.48%	6.74%	5.14%	5.36%	6.15%	5.01%	6.15%		
	OP Medicare	17.55%	17.84%	7.47%	15.30%	17.08%	17.28%	19.61%	19.34%	19.66%	20.19%	18.36%		
	% Patient Mix Emergency Dept (ED)													
	ED Free Care	38.25%	34.72%	46.45%	45.88%	42.44%	41.76%	42.43%	41.75%	38.91%	39.76%	38.09%		
	ED Self Pay	30.81%	39.03%	22.88%	22.60%	20.90%	20.57%	20.90%	20.56%	19.16%	19.59%	18.76%		
	ED Commercial	5.67%	4.87%	8.46%	9.41%	11.13%	11.96%	10.24%	10.39%	11.09%	11.41%	11.91%		
	ED Commercial Medicaid (Bayou Health)	2.71%	9.16%	9.42%	10.60%	11.18%	11.03%	10.85%	11.63%	12.71%	12.57%	16.54%		
	ED Medicaid	12.74%	2.15%	1.51%	2.21%	2.99%	4.00%	4.06%	4.10%	6.89%	4.74%	3.85%		
	ED Medicare	6.99%	7.82%	11.28%	9.30%	11.36%	10.67%	11.52%	11.57%	11.24%	11.93%	10.85%		
Offender Care	Offender Care													
	¹ Total # Inpatient Discharges	4	3	6	5	1	3	7	12	6	5	7		
	% of IP Days	1.06%	2.15%	2.10%	2.20%	0.10%	0.80%	3.80%	3.10%	1.30%	2.30%	1.60%		
	Total # OP Encounters	49	55	76	63	70	102	78	81	77	76	115		
	% of OP Encounters	0.38%	0.54%	0.58%	0.45%	0.48%	0.67%	0.62%	0.60%	0.55%	0.57%	0.56%		
	ED Encounters	91	62	77	79	66	101	44	51	50	40	61		
	% of ED Visits	2.79%	2.25%	2.10%	2.20%	1.80%	3.00%	1.30%	1.40%	1.50%	1.30%	1.80%		
² # Telemed visits														
% of Telemed visits														
CEA Core Clinical Services	HIV Care													
	# HIV Outpatient Clinic visits	312	248	249	251	296	404	310	234	292	326	308		
	Cancer Care													
	# Oncology Infusion visits	129	160	363	322	550	629	526	325	198	276	317		
	Outpatient Pharmacy Assistance													
	Total # prescriptions filled	7,043	6,095	5,662	5,577	5,233	5,508	4,601	5,491	5,197	4,789	5,417		
	# Patient Assistance Prescriptions filled	3,269	2,218	1,909	1,875	1,738	1,820	1,454	1,626	1,623	1,363	1,429		
	⁴ # HIV prescriptions filled	263	N/A	155	131	180	158	133	160	118	104	104		
	# Offender prescriptions	N/A	N/A	N/A	N/A	N/A	99	103	97	136	126	87		
	# Other prescriptions	3,511	3,869	3,598	3,571	3,315	3,431	2,911	3,608	3,320	3,196	3,797		
Are prescriptions available same day (Y/N)	Y	Y	Y	Y	Y	Y	Y	Y	Y	Y	Y			
Avg wait time on prescription in minutes	60	28.75	15-20	15-20	15-20	15-20	15-20	15-20	15-20	15-20	15-20			

*Indicates core services

¹Offender admits were used in place of discharges for baseline

²Offender telemed services were conducted under ILH from 8/1/12 to 6/21/13, then later conducted under LAK beginning 8/19/13

⁴# HIV Prescriptions filled - LA ADAP was discontinued June 1, 2013. The STD/HIV program model/contract was reinstated July 1, 2014.

Data provided by LSU HCSD for FY12 and FY14; Data provided by UHC for FY15 and after

Information currently not available or services not applicable

**LSU Health Public-Private Partnership Report Card
FY 2015 - 3rd Quarter**

University Hospital and Clinics - Lafayette, Louisiana			
Footnotes	Comments		Date Completed
	1/15 Free Care \$6,222,996. Was able to get a report to show when the free care discounts were applied in Cerner. True up done in 1/15 to go back to 7/14. Numbers for 7/14 - 9/14 show a wide swing due to the transition to Cerner. UHC was not able to get the number of non-serviced Free Care individuals will be Not applicable.		
	2/15 Free Care \$6,864,761		
	3/15 Free Care \$7,263,377. Swings from Self Pay into other payors for the month. It is best to review the payor mix YTD, but we are reporting monthly amounts which will show the swings.		
Operations Milestones	Accomplishment	Impact	Date Completed
Medical Equipment Investments			
Technology Investments			

**LSU Health Public-Private Partnership Report Card
FY 2015 - 3rd Quarter**

Graduate Medical Education Resident FTEs by Program Specialty			
University Medical Center and Clinics Lafayette Based Programs			
	Program Specialty	FY 2014 Resident FTEs	FY 2015 Resident FTEs
FY14 includes HCSD/University Medical Center and University Hospital & Clinics, and Lafayette General Medical Center; FY15 includes University Hospitals & Clinics and Lafayette General Medical Center	Anesthesiology	0.5	0.3
	Internal Medicine-Cardiology	1.0	1.0
	OB/GYN	5.0	5.0
	OB/GYN Fellows	0.1	-
	Orthopedics	2.0	2.0
	Ophthalmology	5.0	4.0
	Ophthalmology-Retina	1.0	1.0
	Otorhinolaryngology/ENT	4.8	5.4
	Surgery	8.7	9.0
	UMC-Family Medicine	23.2	24.3
	UMC-Family Medicine-Geriatrics	0.1	1.0
	UMC-Internal Medicine	26.1	26.8
Lafayette Programs	12	77.5	79.8

Information provided by New Orleans School of Medicine 2014 Manpower Report

FY14 Information is from 7/1/2013 to 6/30/2014

FY15 Information is from 1st quarter FY15 (7/1/2014 to 9/30/2014) and the FTE count is subject to change as residents rotate in various specialties throughout each program

LSU Health Public-Private Partnership Report Card

FY 2015 - 3rd Quarter

Leonard J. Chabert Medical Center - Houma, Louisiana

Measure	LJC Monthly Avg FY 12	LJC Monthly Avg FY June 2014	Jul 2014	Aug 2014	Sep 2014	Oct 2014	Nov 2014	Dec 2014	Jan 2015	Feb 2015	Mar 2015	Apr 2015	May 2015	Jun 2015
Statistics														
Total Adult/Pediatric Discharges	302	223	346	356	309	353	343	326	383	320	372			
*Total Psychiatric Discharges	79	84	74	84	81	94	63	103	97	78	93			
Total Discharges	381	306	420	440	390	447	406	429	480	398	465			
Total observation days	152	128	122.42	139.29	126.42	145.96	120.25	65.71	55.67	154.83	98.95			
ALOS - Adult/Pediatric	4.11	4.19	4.60	4.80	4.70	4.70	4.36	2.72	2.74	2.98	2.71			
ALOS - Psychiatric	8.88	6.99	7.40	7.30	7.10	6.90	4.80	7.01	7.12	7.03	7.17			
Total IP Discharge Days - Adult/Pediatric	1,241	934	346	356	309	353	343	886	1,048	955	1,007			
Total IP Discharge Days - Psychiatric	700	584	76	84	81	94	63	722	691	548	667			
Average Daily Census-Adult and Pedi	41.03	30	30.50	32.70	28.30	33.40	33.20	22.81	31.71	25.25	24.77			
Average Daily Census - Psych	22.97	19	18.20	20.20	19.20	19.50	19.80	17.61	21.65	16.43	18.65			
Outpatient Encounters	13,779	14,448	7,846	10,653	12,942	12,373	12,145	11,290	11,533	10,861	13,088			
Outpatient Clinic Visits with E&M codes	7,948	8,556	5,761	9,176	10,216	10,712	8,625	9,533	10,104	9,342	10,875			
*ED Visits	2,726	2,135	2,085	1,865	2,893	2,954	2,843	2,552	2,849	2,421	2,956			
Total # of free care individuals														
# of free care recipients									5,058	4,585	5,068			
# of free care approved applicants														
% Patient Mix Inpatient (IP)														
IP Free Care	19.56%	13.92%							30.12%	30.01%	17.46%			
IP Self Pay	6.54%	10.55%	37.89%	33.51%	30.93%	31.94%	37.80%	37.92%	4.58%	7.45%	11.33%			
IP Commercial	6.43%	9.07%	9.60%	10.83%	2.84%	8.49%	6.54%	7.18%	5.64%	4.84%	7.75%			
IP Commercial Medicaid (Bayou Health)	3.08%	15.35%							24.24%	20.97%	20.90%			
IP Medicaid	43.64%	24.41%	27.90%	29.20%	41.18%	34.79%	31.00%	32.70%	10.04%	9.98%	14.70%			
IP Medicare	19.47%	25.45%	24.61%	26.46%	25.05%	24.79%	24.66%	22.20%	24.66%	26.17%	25.69%			
% Patient Mix Psychiatry (Psych)														
Psych Free Care	22.23%	10.96%							33.33%	42.21%	25.00%			
Psych Self Pay	19.56%	30.11%							3.57%	7.53%	17.64%			
Psych Commercial	7.58%	4.60%							6.70%	3.15%	9.97%			
Psych Commercial Medicaid (Magellan)	10.03%	21.89%							31.99%	20.84%	22.70%			
Psych Medicaid	24.99%	14.56%							2.98%	7.88%	4.91%			
Psych Medicare	15.57%	17.76%							21.43%	19.61%	17.64%			
% Patient Mix Outpatient (OP)														
OP Free Care	41.12%	36.15%							27.22%	28.72%	16.89%			
OP Self Pay	8.89%	11.84%	40.37%	43.79%	36.32%	46.77%	51.18%	45.44%	6.08%	9.16%	12.91%			
OP Commercial	8.52%	9.82%	15.44%	12.70%	19.49%	11.13%	10.45%	11.06%	5.66%	4.91%	8.31%			
OP Commercial Medicaid (Bayou Health)	3.92%	15.53%							9.53%	8.37%	13.85%			
OP Medicaid	17.09%	3.84%	18.47%	17.35%	23.83%	19.16%	17.06%	21.52%	24.18%	22.44%	20.95%			
OP Medicare	20.15%	22.68%	25.72%	26.16%	20.36%	22.94%	21.32%	21.98%	24.72%	26.12%	25.20%			
% Patient Mix Emergency Dept (ED)														
ED Free Care	38.22%	28.24%							53.60%	51.34%	39.82%			
ED Self Pay	26.40%	34.63%							3.72%	4.71%	13.43%			
ED Commercial	7.41%	8.28%							10.60%	11.65%	12.11%			
ED Commercial Medicaid (Bayou Health)	2.63%	12.13%							15.76%	17.39%	19.25%			
ED Medicaid	14.48%	4.17%							3.58%	3.10%	2.13%			
ED Medicare	8.65%	10.38%							11.30%	11.11%	12.45%			
Offender Care														
¹ Total # Inpatient Discharges	5	4	4	3	5	7	3	2	6	3	4			
% of IP Days	1.29%	1.25%	0.89%	0.22%	0.66%	1.07%	0.89%	0.14%	0.36%	0.22%	0.27%			
Total # OP Encounters	42	21	26	25	14	21	21	25	20	23	19			
% of OP Encounters	0.30%	0.14%	0.33%	0.23%	0.11%	0.17%	0.17%	0.22%	0.17%	0.21%	0.15%			
ED Encounters	60	46	81	67	78	70	51	75	99	60	50			
% of ED Visits	2.21%	2.16%	3.88%	3.59%	2.70%	2.37%	1.79%	2.94%	3.47%	2.48%	1.69%			
² # Telemed visits														
% of Telemed visits														
HIV Care														
⁵ # HIV Clinic visits	144	120	88	73	67	78	74	55	89	81	89			
Cancer Care														
# Oncology Infusion visits	132	134	268	308	348	333	347	370	383	305	365			
Outpatient Pharmacy Assistance														
Total # prescriptions filled	4,319	4,584	4,708	4,650	4,934	5,098	4,213	4,934	5,014	4,683	5,075			
# Patient Assistance Prescriptions filled	887	360	230	271	269	272	195	175	200	187	177			
⁴ # HIV prescriptions filled	108	N/A	0	1	3	3	N/A	4	0	0	0			
# Offender prescriptions	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A			
# Other prescriptions	3,324	4,224	4,478	4,378	4,662	4,823	4,018	4,755	4,814	4,496	4,898			
Are prescriptions available same day (Y/N)	Y	Y	Y	Y	Y	Y	Y	Y	Y	Y	Y			
Avg wait time on prescription in minutes	60	34	30	20	30	30	30	30	30	30	20			

*Indicates core services


¹Offender admits were used in place of discharges for baseline

²Offender telemed services were conducted under ILH from 8/1/12 to 6/21/13, then later conducted under LAK beginning 8/19/13

⁴# HIV Prescriptions filled – LA ADAP was discontinued June 1, 2013. The STD/HIV program model/contract was reinstated July 1, 2014; LJC is not currently participating in the LA ADAP.

⁵LJC only-HIV clinic visits based on clinic visits with an HIV principle diagnosis code

Data provided by LSU HCSD for FY12 and FY14; Data provided by LJC for FY15 and after

 Information currently not available or services not applicable

**LSU Health Public-Private Partnership Report Card
FY 2015 - 3rd Quarter**

Leonard J. Chabert Medical Center - Houma, Louisiana			
Measure	Comments		Date completed
	LJC transitioned to Epic system on June 30, 2014		7/1/14
	Free Care is within Self Pay - Starting July 2014. System Still building reports to separate out. Still manually estimated at previous levels		9/30/14
Operations Milestones	Accomplishment	Impact	Date completed
Medical Equipment Investments			
Technology Investments			

**LSU Health Public-Private Partnership Report Card
FY 2015 - 3rd Quarter**

Graduate Medical Education Resident FTEs by Program Specialty			
Leonard J. Chabert Houma Based Programs			
	Program Specialty	FY 2014 Resident FTEs	FY 2015 Resident FTEs
FY14 HCSD/Leonard J. Chabert Medical Center; FY15 Ochsner/Leonard J. Chabert Medical Center only	Family Medicine	2.1	2.7
	Internal MD/Emergency MD	0.7	-
	Ophthalmology	3.0	3.0
	Phys Med & Rehab	2.0	2.0
Houma Programs		7.8	7.7

Information provided by New Orleans School of Medicine 2014 Manpower Report

FY14 Information is from 7/1/2013 to 6/30/2014

FY15 Information is from 1st quarter FY15 (7/1/2014 to 9/30/2014) and the FTE count is subject to change as residents rotate in various specialties throughout each program

LSU Health Public-Private Partnership Report Card

FY 2015 - 3rd Quarter

Interim LSU Hospital - New Orleans, Louisiana															
Measure	ILH Monthly Avg FY12	ILH Monthly Avg FYE June 2014	Jul 2014	Aug 2014	Sep 2014	Oct 2014	Nov 2014	Dec 2014	Jan 2015	Feb 2015	Mar 2015	Apr 2015	May 2015	Jun 2015	
Statistics	Total Adult/Pediatric Discharges	861	712	825	784	760	775	699	810	781	692	780			
	*Total Psychiatric Discharges	106	105	130	104	120	138	110	144	105	121	152			
	Total Discharges	966	817	955	888	880	913	809	954	886	813	932			
	Total observation days	251	380	333	352	307	317	369	377	387	346	378			
	ALOS - Adult/Pediatric	5.31	5.94	5.76	5.90	5.64	5.51	6.14	5.32	5.45	6.38	6.23			
	ALOS - Psychiatric	10.09	10.06	8.89	11.16	9.38	8.32	9.98	7.51	11.10	8.53	7.52			
	Total IP Discharge Days - Adult/Pediatric	4,568	4,226	4,752	4,628	4,285	4,274	4,291	4,311	4,260	4,413	4,859			
	Total IP Discharge Days - Psychiatric	1,065	1,053	1,156	1,161	1,126	1,148	1,098	1,081	1,166	1,032	1,143			
	Average Daily Census-Adult and PEDI	149.61	139	153.29	149.29	142.83	137.87	143.03	139.06	137.42	157.61	156.74			
	Average Daily Census - Psych	34.25	35.00	37.29	37.45	37.53	37.03	36.60	34.87	37.61	36.86	36.87			
	Outpatient Encounters	20,311	24,581	26,677	25,238	26,595	26,160	23,484	23,098	24,230	22,319	25,321			
	Outpatient Clinic Visits with E&M codes	12,536	11,161	12,891	11,523	13,088	12,414	11,313	10,682	11,198	10,460	11,718			
	ED Visits	3,953	5,572	6,182	6,128	5,977	5,682	5,224	5,392	5,660	5,020	5,666			
	Total # of free care individuals		5,985	7,046	7,175	7,302	7,400	7,797	7,427	7,652	7,665	7,473			
	# of free care recipients		2,752	3,634	4,013	4,618	5,115	4,662	4,961	4,991	4,425	4,706			
	# of free care approved applicants		856	1,136	1,143	1,279	1,230	1,014	903	1,145	933	1,025			
	Percent Patient Mix by Service	% Patient Mix Inpatient (IP)													
		IP Free Care	8.52%	9.21%	10.42%	9.39%	16.00%	12.51%	8.69%	12.52%	13.03%	13.02%	10.30%		
IP Self Pay		17.18%	10.47%	8.40%	6.50%	8.04%	8.98%	6.16%	8.29%	7.94%	9.27%	8.07%			
IP Commercial		9.67%	12.25%	16.25%	16.35%	11.76%	14.89%	15.49%	11.56%	12.82%	15.03%	10.41%			
IP Commercial Medicaid (Bayou Health)		4.62%	13.49%	13.61%	15.62%	15.99%	9.87%	12.90%	13.32%	15.83%	16.08%	17.11%			
IP Medicaid		47.19%	40.46%	38.69%	42.63%	35.88%	38.38%	41.36%	37.77%	34.39%	32.96%	34.38%			
IP Medicare		9.14%	14.12%	12.64%	9.52%	12.54%	15.37%	15.40%	16.54%	15.98%	13.63%	19.73%			
% Patient Mix Psychiatry (Psych)															
Psych Free Care		3.95%	0.92%	2.66%	2.79%	4.41%	2.34%	1.48%	3.62%	0.57%	1.07%	0.53%			
Psych Self Pay		29.39%	24.55%	31.00%	27.53%	26.89%	28.06%	27.82%	23.44%	31.64%	27.24%	23.47%			
Psych Commercial		4.06%	1.87%	3.63%	6.26%	2.04%	2.55%	4.21%	2.39%	0.75%	1.33%	1.81%			
Psych Commercial Medicaid (Megellan)		9.81%	43.88%	43.49%	29.60%	42.54%	32.89%	34.02%	43.60%	30.35%	30.34%	29.63%			
Psych Medicaid		35.97%	9.36%	7.02%	11.64%	11.21%	4.80%	9.85%	11.15%	18.92%	10.79%	20.84%			
Psych Medicare		16.41%	19.41%	12.20%	22.17%	12.91%	29.35%	22.62%	15.79%	17.76%	29.23%	23.72%			
% Patient Mix Outpatient (OP)															
OP Free Care		26.12%	19.79%	24.76%	28.94%	31.29%	31.95%	37.64%	37.33%	35.12%	33.51%	34.41%			
OP Self Pay		15.25%	12.67%	11.62%	11.21%	16.37%	16.29%	13.25%	13.19%	14.61%	14.78%	13.98%			
OP Commercial		4.70%	7.50%	11.62%	9.38%	9.68%	10.22%	10.39%	9.49%	10.81%	12.38%	9.68%			
OP Commercial Medicaid (Bayou Health)		5.27%	14.10%	14.73%	15.18%	15.91%	16.98%	14.63%	16.13%	14.33%	15.44%	19.17%			
OP Medicaid		37.85%	33.36%	25.54%	19.09%	11.99%	10.34%	10.91%	11.50%	13.50%	9.99%	8.88%			
OP Medicare		9.63%	12.57%	11.74%	16.20%	14.76%	14.23%	13.17%	12.36%	11.64%	13.89%	13.87%			
% Patient Mix Emergency Dept (ED)															
ED Free Care		12.75%	9.23%	13.74%	16.35%	17.46%	18.47%	16.43%	19.16%	17.16%	15.16%	15.05%			
ED Self Pay		38.13%	31.78%	29.99%	27.71%	37.47%	39.41%	39.67%	39.59%	40.59%	40.51%	42.78%			
ED Commercial		5.34%	9.73%	11.96%	10.53%	13.26%	13.11%	13.54%	12.55%	12.80%	13.74%	13.14%			
ED Commercial Medicaid (Bayou Health)		4.47%	13.45%	13.83%	15.01%	14.44%	15.66%	13.82%	14.92%	14.11%	16.21%	14.10%			
ED Medicaid		26.89%	25.94%	19.09%	19.54%	7.08%	4.23%	4.87%	4.39%	4.85%	4.61%	3.56%			
ED Medicare		6.22%	9.87%	11.39%	10.86%	10.29%	9.12%	11.67%	9.40%	10.49%	9.78%	11.36%			
Offender Care		Offender Care													
		*Total # Inpatient Discharges	31	20	24	21	19	16	17	22	17	26	21		
	% of IP Days	4.08%	1.54%	2.15%	2.23%	1.50%	1.07%	1.52%	1.42%	1.18%	3.32%	1.72%			
	Total # OP Encounters	239	509	738	659	800	788	649	672	653	587	747			
	% of OP Encounters	1.17%	2.91%	4.60%	3.76%	4.01%	4.72%	5.06%	4.89%	4.48%	6.65%	5.09%			
	ED Encounters	245	238	298	299	296	306	240	236	246	226	248			
	% of ED Visits	6.19%	3.52%	4.51%	3.95%	5.35%	6.11%	4.92%	5.46%	5.82%	5.31%	4.98%			
# Telemed visits	325	141	173	181	168	172	213	185	226	195	195				
% of Telemed visits	1.60%	0	0	0	0.21	21.83%	32.82%	27.53%	34.61%	33.22%	26.10%				
*CEA Core Clinical Services	HIV Care														
	# HIV Outpatient Clinic visits	502	1057	1,280	1,077	1,192	1,225	1,117	1,091	1,140	1,073	1,117			
	Cancer Care														
	# Oncology Infusion visits	323	447	436	386	365	429	369	356	347	346	441			
	Trauma Care														
	Level I Trauma Center (Y/N)	Y	Y	Y	Y	Y	Y	Y	Y	Y	Y	Y			
	Outpatient Pharmacy Assistance														
	Total # prescriptions filled	8,765	5,533	4,788	4,484	4,874	4,986	4,109	5,006	4,752	4,302	4,746			
	# Patient Assistance Prescriptions filled	5,140	2,624	2,564	1,780	1,860	1,973	1,560	1,829	1,831	1,619	1,740			
	# HIV prescriptions filled	1,790	1	0	0	0	0	0	0	0	0	0			
# Offender prescriptions	205	466	322	253	497	361	320	562	384	328	393				
# Other prescriptions	1,630	2,443	2,564	2,449	2,517	2,652	2,229	2,615	2,537	2,355	2,613				
Are prescriptions available same day (Y/N)	Y	Y	Y	Y	Y	Y	Y	Y	Y	Y	Y				
Avg wait time on prescription in minutes	90	27	25	25	25	20	20	20	20	20	20				


*Indicates core services

¹Offender admits were used in place of discharges for baseline

²Offender telemed services were conducted under ILH from 8/1/12 to 6/21/13, then later conducted under LAK beginning 8/19/13

⁴# HIV Prescriptions filled – LA ADAP was discontinued June 1, 2013. The STD/HIV program model/contract was reinstated July 1, 2014.

Data provided by LSU HCSD for FY12; Data provided by ILH for FY14 and after

 Information currently not available or services not applicable

**LSU Health Public-Private Partnership Report Card
FY 2015 - 3rd Quarter**

Interim LSU Hospital - New Orleans, Louisiana			
Measure	Comments		Date completed
	Outpatient Encounters are calculated using charges and includes the count of ER visits and LWBS charges. The baseline is calculated based upon patient encounters and excludes ED visits and LWBS patients.		1/1/15
	ED Visits are calculated as ER level visit charges including LWBS charges and ED outpatients admitted to the inpatient areas of the hospital and subsequently as inpatient discharges. The baseline is calculated using ER level visits only excluding LWBS and patients admitted as inpatients.		1/1/15
	IP, OP, ED, and Psych Payor Mix percentages are calculated using patient revenues whereas the baseline is calculated using inpatient days or visits.		1/1/15
Operations Milestones	Accomplishment	Impact	Date completed
	Blood Bank working with the Emergency Department and will provide free Anti-HCV testing to all Emergency Room patients with a birth cohort from 1945-1965. Assay results, in conjunction with other laboratory results and clinical information may be used to provide presumptive evidence of infection with Hepatitis C Virus.	Projected to Find over 1,000 undiagnosed cases of Hepatitis C Virus in the Greater New Orleans area.	2/1/15
	Provided improved education to outside law enforcement working in our facility on Infection Control practices, response to safety events, and other hospital processes.	Improved hospital safety responses, infection control, and other processes.	2/1/15
	Addition of multilingual After Visit Summary (Discharge Summary)	Increased ability to communicate with patients resulting in better care.	2/1/15
	Best Practice Advisory Alert added to the E.H.R. system in order to alert the Emergency Room staff of Hepatitis Immunizations	Improve Vaccination rates	3/1/15
	Quick List added to facilitate commonly used orders to facilitate throughput in the ED Workflows	Improve Provider workflows in order to enhance patient care	3/1/15
	Learning Home Dashboards to assist users in accessing resources were added.	Improve Provider workflows in order to enhance patient care	3/1/15
	Cancer Staging workflows were updated	Improve Provider workflows in order to enhance patient care	3/1/15
	"Pre-visit planning" and "Visits Events" tools were added to the Ambulatory clinic schedules to facilitate meeting Patient Centered Medical Home NCQA requirements with the intent to improve quality of care for chronic disease and support clinical use of health maintenance plans	Improve Provider workflows in order to enhance patient care	3/1/15
	Provided contact resources (Suicide Hotline Information) for patients discharged from the Behavioral Health Facility.	Improve Provider workflows in order to enhance patient care	3/1/15
	Continued Centralization of scheduling for clinics and hospital Outpatient services	Improved patient access to care	3/1/15
Capital Investments			
4,906,022.00	UMC Facilities Equipment, Mesh Project, Lawson Interface, Intralock Key Machine, EPIC Printer, Cisco Unified Computing System, Lawson Interface, Automated Line, NetApp Storage Hardware, Overhead Paging System.	UMC IT / Facilities	2015
253,611.00	IPV Machines for Respiratory, Radiology Diagnostic Monitor, Kitchen steamer, 2-way Motorola Radios, Isolation work booths,	ILH Replacements	2015
\$ 5,159,633.00	Capital Investments is through April 2015		

**LSU Health Public-Private Partnership Report Card
FY 2015 - 3rd Quarter**

Graduate Medical Education Resident FTEs by Program Specialty			
Interim Louisiana Hospital New Orleans Based Programs			
	Program Specialty	FY 2014 Resident FTEs	FY 2015 Resident FTEs
	Anesthesiology	6.3	7.0
	Child Neurology	0.6	-
	Dermatology	4.0	3.4
	Emergency Medicine-Hyperbaric	2.0	1.0
	Emergency Medicine	35.3	35.6
	ENT-Neurotology	-	1.0
	Family Medicine	1.0	0.7
	General Dentistry ⁶	5.8	-
	Internal MD/Emergency MD	5.4	5.4
	LSU PM&R/Pain Medicine	0.5	0.5
	Internal Medicine	25.2	24.9
	Internal Medicine-Cardiology Interventional	1.0	1.0
	Internal Medicine-Endocrine	1.9	1.9
	Internal Medicine-GI	2.4	2.2
	Internal Medicine-Hematology/Oncology	5.1	5.2
	Internal Medicine Infectious Disease	3.3	3.0
	Internal medicine-Nephrology	1.6	1.9
	Internal Medicine-Pulmonary/CRIT	5.1	5.0
	Internal Medicine-Rheumatology	3.0	4.0
	Internal Medicine-Cardiology	6.1	6.1
	Internal Medicine-Dermatology	0.3	0.7
	Internal Medicine-Geriatrics	-	1.0
	Internal Medicine-Pediatrics	8.1	6.2
	Neurology	8.2	6.6
	Neurology Fellows	3.3	2.0
	Neurosurgery	2.8	3.0
	OB/GYN	8.9	8.7
	OB/GYN Fellows	0.2	0.3
	Ophthalmology	4.7	4.7
	Ophthalmology-Retina	1.0	1.0
	Oral Surgery ⁶	19.8	8.0
	Orthopedics	7.5	7.5
	Otorhinolaryngology/ENT	1.8	2.0
	Pathology	7.5	9.5
	Pediatrics	-	0.2
	Pediatrics-A/I	0.4	0.4
	Pediatrics/Emergency Medicine	-	0.5
	Phys Med & Rehab	3.9	3.9
	Plastic Surgery	2.0	3.0
	Plastic Surgery-Integrated	-	3.3
	Psychiatry	21.2	24.0
	Psychosomatic Medicine	-	1.0
	Radiology	9.7	10.1
	Surgery	13.0	18.9
	Surgery-Trauma Critical	2.0	2.0
	Surgery-Vascular Surgery Residency	1.2	2.7
	Urology-Female Pelvic Reconstruction Fellowship	0.1	-
	Radiology-Women's & Breast Imaging	0.5	1.0
	New Orleans Programs	48	243.7
		242.0	

FY14 and FY15 includes HCSD/MCLNO, LSUHSC department accounts, and LA Children's Medical Center

Information provided by New Orleans School of Medicine 2014 Manpower Report

FY14 Information is from 7/1/2013 to 6/30/2014

FY15 Information is from 1st quarter FY15 (7/1/2014 to 9/30/2014) and the FTE count is subject to change as residents rotate in various specialties throughout each program

⁶FTE count include general dentistry and oral surgery residents in the medical school as part of their residency

⁷ILH includes 4.3 surgery residents in labs

LSU Health Public-Private Partnership Report Card FY 2015 - 3rd Quarter

Measure		WOM Monthly Avg FY 12	MMHC Monthly Avg FY June 2014	Jul 2014	Aug 2014	Sep 2014	Oct 2014	Nov 2014	Dec 2014	Jan 2015	Feb 2015	Mar 2015	Apr 2015	May 2015	Jun 2015	
Statistics	Total Adult/Pediatric Discharges	80	368	405	399	375	437	382	423	367	378	357				
	*Total Psychiatric Discharges	18	78	71	68	75	92	71	70	72	69	76				
	Total Discharges	98	446	476	467	450	529	453	493	439	447	433				
	Total observation days	21	70	122	103.2	122.7	123.8	107.1	96.5	104	112	119.5				
	ALOS - Adult/Pediatric	4.06	4.75	4.53	4.32	4.22	4.56	5.03	4.66	5.05	5.00	5.04				
	ALOS - Psychiatric	14.59	7.24	6.99	7.31	6.93	6.85	7.37	7.07	10.60	7.04	7.95				
	Total IP Discharge Days - Adult/Pediatric	324	1,751	1,835	1,725	1,583	1,991	1,922	1,973	1,853	1,890	1,798				
	Total IP Discharge Days - Psychiatric	266	560	496	497	520	630	523	495	763	486	604				
	Average Daily Census-Adult and Pedi	10.78	58	56.00	53.00	61.00	63.00	58.00	63.00	65.00	63.00	56.00				
	Average Daily Census - Psych	8.21	18	16.00	16.00	18.00	19.00	18.00	18.00	22.00	18.00	18.00				
	Outpatient Encounters	7,128	7,983	9,130	8,782	9,021	9,694	7,674	8,342	9,154	8,461	9,703				
	Outpatient Clinic Visits with E&M codes	3,907	5,402	6,133	6,145	6,208	6,597	5,139	5,647	6,302	5,710	6,637				
	*ED Visits	1,982	2,702	3,087	3,199	3,319	3,304	3,133	3,501	3,582	3,125	3,569				
	Total # of free care individuals															
	# of free care recipients			2,787	2,780	2,811	2,856	2,430	2,507	2,598	2,533	2,716				
	# of free care approved applicants															
Percent Patient Mix by Service	% Patient Mix Inpatient (IP)															
	IP Free Care	42.55%	11.07%	5.75%	8.46%	14.91%	23.96%	15.45%	17.64%	20.35%	19.15%	18.63%				
	IP Self Pay	11.28%	9.05%	24.76%	17.62%	20.03%	7.28%	8.01%	11.61%	10.42%	8.10%	7.01%				
	IP Commercial	4.60%	7.25%	3.92%	11.13%	5.18%	9.24%	7.39%	8.01%	8.90%	10.74%	8.40%				
	IP Commercial Medicaid (Bayou Health)	0.57%	39.48%	41.62%	33.68%	36.01%	39.78%	50.36%	45.67%	34.27%	41.11%	46.38%				
	IP Medicaid	25.83%	18.07%	9.13%	13.45%	9.85%	4.87%	3.17%	2.84%	6.04%	4.39%	2.95%				
	IP Medicare	14.18%	15.09%	14.82%	15.65%	14.02%	14.87%	15.61%	14.24%	20.02%	16.51%	16.63%				
	% Patient Mix Psychiatry (Psych)															
	Psych Free Care	24.08%	8.73%	5.63%	13.24%	12.31%	13.33%	16.63%	8.89%	14.55%	16.26%	8.77%				
	Psych Self Pay	35.11%	20.71%	30.99%	29.41%	25.58%	21.90%	15.30%	31.72%	27.79%	22.84%	23.18%				
	Psych Commercial	2.72%	5.41%	1.41%	4.41%	0.00%	1.91%	1.62%	1.91%	1.62%	4.73%	1.16%				
	Psych Commercial Medicaid (Megehall)	0.00%	55.08%	47.89%	45.59%	54.23%	52.54%	58.89%	45.66%	40.89%	52.47%	57.78%				
	Psych Medicaid	32.32%	2.50%	4.23%	0.00%	1.15%	0.00%	2.22%	2.49%	0.00%	0.00%	0.00%				
	Psych Medicare	5.76%	7.58%	9.86%	7.35%	6.73%	10.79%	7.27%	9.90%	11.66%	3.70%	9.11%				
	% Patient Mix Outpatient (OP)															
	OP Free Care	49.54%	50.97%	46.44%	47.10%	46.63%	45.96%	44.93%	44.23%	44.84%	47.82%	48.58%				
	OP Self Pay	11.78%	12.25%	13.37%	12.94%	13.21%	13.84%	14.90%	13.79%	13.86%	13.36%	9.52%				
	OP Commercial	6.01%	7.69%	11.20%	11.03%	11.60%	11.35%	11.31%	11.36%	12.66%	12.29%	13.11%				
	OP Commercial Medicaid (Bayou Health)	0.74%	9.80%	10.15%	10.52%	9.99%	10.81%	10.21%	11.36%	10.21%	10.61%	11.38%				
	OP Medicaid	14.05%	2.11%	1.20%	1.27%	0.95%	1.34%	0.89%	1.25%	1.25%	0.44%	0.54%				
OP Medicare	17.28%	17.13%	17.64%	17.15%	17.61%	16.70%	17.76%	18.00%	17.18%	18.48%	16.87%					
% Patient Mix Emergency Dept (ED)																
ED Free Care	45.53%	17.90%	14.80%	17.32%	14.91%	15.90%	14.59%	16.25%	15.30%	15.62%	14.40%					
ED Self Pay	28.89%	31.00%	38.30%	36.07%	34.56%	35.02%	35.17%	32.53%	32.80%	30.14%	33.06%					
ED Commercial	4.75%	5.22%	5.50%	5.94%	5.88%	6.60%	5.90%	6.66%	6.78%	8.03%	8.29%					
ED Commercial Medicaid (Bayou Health)	0.64%	32.51%	28.60%	30.35%	33.53%	32.32%	33.64%	34.02%	33.47%	35.68%	34.97%					
ED Medicaid	9.42%	6.09%	3.80%	2.78%	3.71%	2.63%	2.55%	2.74%	3.10%	2.02%	1.91%					
ED Medicare	6.84%	7.28%	9.00%	7.53%	7.41%	7.57%	8.14%	7.80%	8.54%	8.51%	7.37%					
Offender Care	Offender Care															
	¹ Total # Inpatient Discharges	1	2	0	1	1	4	2	0	1	1	3				
	% of IP Days	0.99%	0.16%	0.00%	0.04%	0.04%	0.28%	0.12%	0.00%	0.0015	0.002	0.0021				
	Total # OP Encounters	43	88	101	97	82	104	77	106	107	90	80				
	% of OP Encounters	0.60%	0.44%	0.41%	0.41%	0.34%	0.40%	0.37%	0.46%	0.53%	0.45%	0.35%				
	% of ED Visits	3.94%	0.68%	0.30%	0.69%	0.47%	0.59%	0.38%	0.47%	0.38%	0.40%	0.55%				
² # Telemed visits																
% of Telemed visits																
CEA Core Clinical Services	HIV Care															
	# HIV Clinic visits	294	213	156	194	198	184	169	195	226	180	215				
	Cancer Care															
	# Oncology Infusion visits	76	58	45	54	53	79	81	81	93	68	73				
	Urgent Care Visits															
	# Urgent Care visits		1,347	1,553	1,611	1,639	1,685	1,525	1,780	1,814	1,517	1,831				
	Mental Health HIV															
	# Mental Health HIV Clinic visits		20	0	0	10	39	23	23	29	27	24				
	Outpatient Pharmacy Assistance															
	Total # prescriptions filled	7,537	8,154	9,023	8,844	8,945	9,756	6,760	6,746	6,941	6,584	6,972				
# Patient Assistance Prescriptions filled	3,225	2,312	2,167	2,253	2,220	2,408	1,812	2,112	2,239	2,058	2,203					
⁴ # HIV prescriptions filled	192	N/A	30	43	46	58	42	68	69	56	58					
# Offender prescriptions	61	2,199	2,143	2,039	2,105	2,487	1,167	123	107	107	87					
# Other prescriptions	4,059	3,644	4,683	4,509	4,574	4,803	3,739	4,443	4,526	4,363	4,624					
Are prescriptions available same day (Y/N)	Y	Y	Y	Y	Y	Y	Y	Y	Y	Y	Y					
Avg wait time on prescription in minutes	45	30	30	30	30	30	30	30	30	30	30					

*Indicates core services
¹Offender admits were used in place of discharges for baseline
²Offender telemed services were conducted under ILH from 8/1/12 to 6/21/13, then later conducted under LAK beginning 8/19/13
⁴# HIV Prescriptions filled – LA ADAP was discontinued June 1, 2013. The STD/HIV program model/contract was reinstated July 1, 2014.
 Data provided by LSU HCSD for FY12; Data provided by MMHC for FY14 and after
 Information currently not available or services not applicable

**LSU Health Public-Private Partnership Report Card
FY 2015 - 3rd Quarter**

Moss Memorial Health Clinic - Lake Charles, Louisiana			
Measure	Comments		Date completed
	Number of Free Care Recipients includes LCMH Inpatients, LCMH Pysch Patients, LCMH ED Patients, and MMHC Outpatients. These are all 100% Free Care. Total Free Care recipients for Jan, Feb, March 2015 is 7847.		10/1/14
	Payer Mix % calculated on the base numbers in this report and do not represent the payer mix for the entire hospital. Free Care % includes only 100% free care patients and the Self-Pay % includes partial free care, pending free care, pending Medicaid, in addition to true self-pay.		11/1/14
	OP Encounters and visits are lower in November due to 1) Holidays, which is a trend every year, 2) The Pedi Clinic was downsized in Nov. from 5 days a week to 1 day a week with the majority of the pedi patients are being seen at LSU Family Practice, 3) there were several provider vacation days in the month, and 4) our CT Scanner was down for three days in the month.		11/1/14
	The offender prescriptions are low in December because the local prison decided to go elsewhere to fill their prescriptions.		11/1/14
	The methodology for capturing inpatients (including discharges, observation days, ALOS, discharges days, and daily census) and ED patients: is all patients that had a clinic visit at Moss Memorial since transition regardless of financial class, all patients that have a medical record that starts with 990 regardless of financial class (the old Moss record number with a 990 in the front of the number); all Medicaid patients (including the Bayou Health Plans); all self-pay patients, and all UCC patients (100% uncompensated care).		12/1/14
	The offender prescriptions are low in December because the local prison decided to go elsewhere to fill their prescriptions.		12/1/14
Operations Milestones	Accomplishment	Impact	Date completed
	ENT Clinic moved to a full day clinic	Increased patient care; More patients being seen in a timely manner.	1/8/2015
	NP-ONC has moved to a full day clinic.	Increased patient care; More patients being seen in a timely manner.	1/15/2015
	The addition of a second prepare clinic.	Increased patient care; More patients being seen in a timely manner.	2/25/2015
Medical Equipment Investments			
Technology Investments			

**LSU Health Public-Private Partnership Report Card
FY 2015 - 3rd Quarter**

Graduate Medical Education Resident FTEs by Program Specialty			
Lake Charles Memorial Hospital Lake Charles Based Programs			
	Program Specialty	FY 2014 Resident FTEs	FY 2015 Resident FTEs
FY14 and FY15 is Lake Charles Memorial Hospital only (LSU affiliated community based residency only)	Family Medicine-Lake Charles	24.0	24.2
Lake Charles Programs	1	24.0	24.2

Information provided by New Orleans School of Medicine 2014 Manpower Report

FY14 Information is from 7/1/2013 to 6/30/2014

FY15 Information is from 1st quarter FY15 (7/1/2014 to 9/30/2014) and the FTE count is subject to change as residents rotate in various specialties throughout each program

LSU Health Public-Private Partnership Report Card

FY 2015 - 3rd Quarter

Rapides Regional Medical Center & CHRISTUS St. Francis Cabrini Hospital - Alexandria, Louisiana														
Measure	HPL Monthly Avg FY 12	Rapides/Christus Monthly Avg Sep 2014	Jul 2014	Aug 2014	Sep 2014	Oct 2014	Nov 2014	Dec 2014	Jan 2015	Feb 2015	Mar 2015	Apr 2015	May 2015	Jun 2015
Statistics														
Total Adult/Pediatric Discharges	130	2,233	2,272	2,162	2,197	2,249	2,133	2,398						
*Total Psychiatric Discharges	44	39	63	63	58	56	57	61						
Total	174	2,272	2,335	2,225	2,255	2,305	2,190	2,459						
Total observation days		652	675	676	633	683	593	621						
ALOS - Adult/Pediatric	5.36													
ALOS - Psychiatric	10.97													
Total IP Discharge Days - Adult/Pediatric	695													
Total IP Discharge Days - Psychiatric	483													
Average Daily Census - Adult and Pedi	22.80	347	410	395	398	400	400	414						
Average Daily Census - Psych	15.60													
Outpatient Encounters		28,033	28,248	27,721	28,696	27,932	23,282	26,747						
Outpatient Clinic Visits with E&M codes	3,196													
*ED Visits		10,004	10,586	10,181	10,727	12,933	8,526	4,729						
Total # of free care individuals														
# of free care recipients														
# of free care approved applicants														
Percent Patient Mix by Service														
% Patient Mix Inpatient (IP)														
IP Free Care & Self Pay		9.72%	10.68%	11.61%	10.72%	9.46%	9.83%	10.53%						
IP Commercial														
IP Commercial Medicaid (Bayou Health)		12.80%	12.61%	12.84%	14.41%	13.42%	13.97%	13.91%						
IP Medicaid		4.69%	6.14%	4.79%	3.60%	3.54%	3.47%	2.77%						
IP Medicare														
% Patient Mix Psychiatry (Psych)														
Psych Free Care														
Psych Self Pay														
Psych Commercial														
Psych Commercial Medicaid (Megellan)														
Psych Medicaid														
Psych Medicare														
% Patient Mix Outpatient (OP)														
OP Free Care & Self Pay		18.25%	21.40%	22.10%	22.10%	17.46%	17.14%	20.87%						
OP Commercial														
OP Commercial Medicaid (Bayou Health)		15.71%	13.00%	13.20%	13.70%	14.03%	14.53%	18.34%						
OP Medicaid		2.62%	2.70%	2.80%	2.80%	2.20%	2.03%	3.05%						
OP Medicare														
% Patient Mix Emergency Dept (ED)														
ED Free Care & Self Pay		23.03%	25.69%	25.50%	23.93%	22.65%	17.81%	22.34%						
ED Commercial														
ED Commercial Medicaid (Bayou Health)		28.24%	25.35%	27.53%	28.39%	25.40%	20.50%	26.99%						
ED Medicaid		2.92%	3.16%	3.29%	3.29%	2.72%	2.05%	2.38%						
ED Medicare														
Offender Care														
¹ Total # Inpatient Discharges		5	7	8	10	1	4	5						
% of IP Days		0.01%	0.01%	0.01%	0.01%	0.01%	0.01%	0.01%						
Total # OP Encounters		42	72	52	67	30	14	23						
% of OP Encounters		0.01%	0.01%	0.01%	0.01%	0.01%	0.01%	0.01%						
ED Encounters		8	12	8	9	1	2	0						
% of ED Visits		0.01%	0.01%	0.01%	0.01%	0.01%	0.01%	0.01%						
² # Telemed visits		0	0	0	0	0	0	0						
% of Telemed visits		0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%						
GEA Core Clinical Services														
HIV Care														
# HIV Outpatient Clinic visits														
Cancer Care														
# Oncology Infusion visits	78													
Trauma Care														
Level I Trauma Center (Y/N)														
Outpatient Pharmacy Assistance														
Total # prescriptions filled														
# Patient Assistance Prescriptions filled														
⁴ # HIV prescriptions filled														
# Offender prescriptions														
# Other prescriptions														
Are prescriptions available same day (Y/N)														
Avg wait time on prescription in minutes														

*Indicates core services

¹Offender admits were used in place of discharges for baseline

²Offender telemed services were conducted under ILH from 8/1/12 to 6/21/13, then later conducted under LAK beginning 8/19/13

⁴# HIV Prescriptions filled – LA ADAP was discontinued June 1, 2013. The STD/HIV program model/contract was reinstated July 1, 2014.

+Working with partner to obtain report card data

Data provided by LSU HCSD for FY12; Data provided by Gjeriset & Lorenz, LLP on behalf of Rapides Regional and Christus St. Francis Cabrini for FY14 and after

Information currently not available or services not applicable

**LSU Health Public-Private Partnership Report Card
FY 2015 - 3rd Quarter**

Rapides Regional Medical Center & CHRISTUS St. Francis Cabrini Hospital - Alexandria, Louisiana		
Measure	Comments	Date completed
Operations Milestones	Impact	Date completed
CHRISTUS St. Frances Cabrini ("Cabrini") and Rapides Regional Medical Center ("Rapides") continue to operate two new primary care clinics, three new specialty care clinics and two new outpatient pharmacies. Two clinics are located in Pineville, and the rest are in Alexandria. The specialty care services currently available at the clinics include Orthopedics, Cardiology, Gynecology, Coumadin Clinic, Diabetic Education, Oncology, General Surgery, Ophthalmology and Pulmonology.	Clinics provide services to all patients, including low income and needy patients during normal business hours.	9/1/14
The urgent care clinics offer services during expanded hours – two from 8 am to 10 pm seven days a week, and the other from 9 am to 9 pm Monday through Friday, 10 am to 5 pm Saturday, and noon to 6 pm Sunday. Two of the clinics are located in central Alexandria, and the other is located in Pineville.	New clinics dedicated to providing urgent care services.	9/1/14
The hospitals have been providing increased levels of emergency department services since the closure of Huey P. Long.		9/1/14
Cabrini spent approximately \$334,504 for private care partners, clinical support services, and community education activities.		9/1/14
Cabrini supported education fairs and support groups with approximately \$4,503 in financial assistance.		9/1/14
Cabrini donated \$23,087 to support food for Manna House and other nutrition assistance programs.		9/1/14
Cabrini spent \$9,697 on a Meals on Wheels program that benefited 910 persons.		9/1/14
Rapides provided or participated in many programs centered around breast cancer awareness this reporting period, such as the "Paint the Town Pink" event.		9/1/14
Rapides offered free community education materials and speakers for groups with planned breast cancer awareness events.		9/1/14
Medical equipment Investments		
Technology Investments		

**LSU Health Public-Private Partnership Report Card
FY 2015 - 3rd Quarter**

Graduate Medical Education Resident FTEs by Program Specialty			
Rapides Regional Alexandria Based Programs			
	Program Specialty	FY 2014 Resident FTEs	FY 2015 Resident FTEs
	Family Medicine - Alexandria	18.0	18.0
Alexandria Programs	1	18.0	18.0

FY14 information from 6/20/14 Program Overview Report
FY15 information from 3/3/15 Position and Funding Report

**LSU Health Public-Private Partnership Report Card
FY 2015 - 3rd Quarter**

University Health Conway - Monroe, Louisiana			
Measure	Comments		Date Completed
	The time period allotted by the state for the collection of our patient mix does not correlate with the operation of our free care program. The patient population is afforded the opportunity to apply for free care after services have been rendered; and if applicable, the free care determination will be retroactively applied to all bills within the last sixty days. Therefore, reporting monthly free care patient mix is not accurate until at least three months after a patient's date of service.		4/29/14
Operations Milestones	Accomplishment	Impact	Date Completed
	Started Childbirth Classes	Open to the community	1/15/15
	Expanded retail pharmacy services to now accept prescription insurance plans from patients	Increase access to pharmacy to patients	1/15/15
	In conjunction with the Louisiana Emergency Response Network (LERN) and UHS-Trauma Team 1, UHC hosted a free rural trauma training session for first responders in the rural health setting.		1/15/15
	Completed: Physician's Emergency Commitment Audit; Compliance Training for all Departments; and Completed Code of Conduct Attestations	Ensures staff is adequately equipped to provide services and in compliance with all policies and procedures	
	Verified inventory count in Materials Management in preparation for Lawson conversion	Ensures accuracy of reporting	1/15/15
	Began accepting some insurance plans for services in the outpatient pharmacy	Increases the availability of pharmacy services to the community	2/15/15
	Internal staff members who are certified in Nonviolent Crisis Prevention successfully trained 9 (nine) Emergency Department physicians to become certified in Nonviolent Crisis Prevention	Provides staff the knowledge and training to safely defuse anxious, hostile, or violent behavior at the earliest possible stage; reduces risk of injury to staff and patients, minimizes exposure to liability, and improves staff retention	2/15/15
	UHC has hired a Lactation Counselor	Open to the community	3/1/15
	Oncology Clinic has hired two new Oncology Nursing Society Chemotherapy and Biotherapy Certified Nurses.		3/1/15
	Cath Lab opened and procedures are being performed		3/1/15
Medical Equipment Investments			
	Purchased 3 (three) Intellivue Mx600 patient monitors	Provides accurate, real-time information needed to determine a patient's status, and reduces false alarms	10/1/14
	Brain Lab	Neurology Services	1/15/15
	Cath Lab		3/1/15
Technology Investments			

**LSU Health Public-Private Partnership Report Card
FY 2015 - 3rd Quarter**

Graduate Medical Education Resident FTEs by Program Specialty			
University Health Monroe Based Programs			
	Program Specialty	FY 2014 Resident FTEs	FY 2015 Resident FTEs
	Family Medicine - Monroe	24.0	24.0
Monroe Programs	1	24.0	24.0

FY14 information from 6/20/14 Program Overview Report
FY15 information from 3/3/15 Position and Funding Report

**LSU Health Public-Private Partnership Report Card
FY 2015 - 3rd Quarter**

University Health Shreveport - Shreveport, Louisiana			
Measure	Comments		Date completed
	The time period allotted by the state for the collection of our patient mix does not correlate with the operation of our free care program. The patient population is afforded the opportunity to apply for free care after services have been rendered; and if applicable, the free care determination will be retroactively applied to all bills within the last sixty days. Therefore, reporting monthly free care patient mix is not accurate until at least three months after a patient's date of service.		4/29/14
Operations Milestones	Accomplishment	Impact	Date completed
	Opened call center	Ability to house up to 60 employees	1/15/15
	Completed maintenance to elevator system		1/15/15
	Committed to moving and building a new virology lab		1/15/15
	ER Diversion time decreased by 6.48%	Allow UH Shreveport to serve more patients	3/1/15
Medical Equipment Investments			
Technology Investments			
	GE Healthcare Imaging System	Heart Imaging	1/15/15
	Presidio Network RIS/PACS Storage	Improve computing solutions	2/1/15
	Purchased 2 (two) VLA Citrix Netscaler SDX	Improve ability to share resources across business units and individual applications; consolidates networking services and multiple network appliances into a single platform that can support datacenter requirements	2/1/15

**LSU Health Public-Private Partnership Report Card
FY 2015 - 3rd Quarter**

Graduate Medical Education Resident FTEs by Program Specialty			
University Health Shreveport Based Programs			
	Program Specialty	FY 2014 Resident FTEs	FY 2015 Resident FTEs
	Anesthesiology	32.0	32.0
	Emergency Medicine	29.0	29.0
	Family Medicine	24.0	24.0
	Medicine (Categorical)	56.0	72.0
	Medicine (Preliminary)	10.0	10.0
	Internal Medicine Primary Care	22.0	6.0
	Medicine/Pediatrics	16.0	16.0
	Neurology	13.0	12.0
	Neurosurgery	14.0	13.0
	OB/GYN	24.0	24.0
	Ophthalmology	12.0	12.0
	Oral Surgery (ADA)	17.0	17.0
	Orthopaedics	16.0	15.0
	Otolaryngology	15.0	15.0
	Pathology	12.0	12.0
	Pediatrics	24.0	24.0
	Psychiatry	32.0	32.0
	Radiology	14.0	15.0
	Surgery (General)	29.0	29.0
	Urology	8.0	8.0
	Family Medicine - Alexandria	18.0	18.0
	Family Medicine - Monroe	24.0	24.0
	Family Medicine - Rural	7.0	9.0
	Family/EMS	0.0	0.0
	Pain Medicine Fellowship	2.0	2.0
	Cardiology Fellowship	13.0	13.0
	Interventional Cardiology Fellowship	1.0	1.0
	Critical Care Fellowship	4.0	4.0
	Endocrinology Fellowship	4.0	4.0
	Gastroenterology Fellowship	9.0	9.0
	Hematology/Oncology Fellowship	16.0	16.0
	Infectious Diseases Fellowship	3.0	3.0
	Nephrology Fellowship	6.0	6.0
	Pulmonary/Critical Care Fellowship	9.0	9.0
	Rheumatology Fellowship	6.0	6.0
	Sleep Medicine Fellowship	2.0	2.0
	Neurosurgery Fellowship	0.0	1.0
	Allergy/Immunology Fellowship	4.0	4.0
	Cytopathology Fellowship	2.0	2.0
	Child & Adolescent Psych Fellowship	4.0	4.0
	Forensic Psychiatry Fellowship	2.0	2.0
	Colon & Rectal Fellowship	2.0	2.0
Shreveport Programs	42	557.0	558.0

FY14 information from 6/20/14 Program Overview Report
 FY15 information from 3/3/15 Position and Funding Report
 Oral Surgery is accredited by the ADA

LSU Health Public-Private Partnership Report Card FY 2015 - 3rd Quarter

Measure	Definition	
Measure	Hospital-wide inpatient discharges including swing beds and NICU. Exclude internal transfers, inpatient psychiatric discharges and normal newborns.	
	Total Adult/Pediatric Discharges	
	*Total Psychiatric Discharges	Psychiatric inpatient discharges from in-house and offsite psychiatric beds licensed to the facility.
	Total Discharges	Total number of adult/pediatric and psychiatric discharges.
	Total observation days	Total observation hours divided by 24. Observations are the number of patient census hours in observation. The historical observation reporting did not take into account patient status at discharge. The reporting occurs prior to final utilization review and charges and therefore may include patients that ultimately have a discharge status of inpatient.
	ALOS - Adult/Pediatric	The average number of days that inpatients remained in the hospital. The sum of adult/pediatric discharge days divided by the total adult/pediatric discharges. Excludes normal newborns.
	ALOS - Psychiatric	The average number of days that psychiatric inpatients remained in the hospital. The sum of psychiatric discharge days divided by the sum of psychiatric discharges.
	Total IP Discharge Days - Adult/Pediatric	Hospital-wide inpatient discharges including swing beds and NICU. Exclude internal transfers, inpatient psychiatric and normal newborn days.
	Total IP Discharge Days - Psychiatric	Total inpatient discharge psychiatric days.
	Average Daily Census-Adult and Pedi	Total adult/pediatric inpatient days divided by the number of days in the period.
	Average Daily Census - Psych	Total psychiatric inpatient days divided by the number of days in the period.
	³ Outpatient Encounters	All Clinic, Recurring, Observation and Outpatient Encounters. • Includes lab, flu shots, patient education, radiographic procedure, ancillary, and prisoner telemedicine services • Also includes all E&M coded visits
	³ Outpatient Clinic Visits with E&M codes	Represents distinct clinic visits with an evaluation and management code. Represents just those services for which a physician can bill. Includes telemedicine visits.
	⁶ ED Visits	Total number of visits to the emergency department. The number of patients who were treated and released from the Emergency Department. Exclude visits where patients LWBS and patients admitted as an inpatient.
	Offender Care	Total # of free care individuals
# of free care recipients		Patients classified as free care and received services for the month (subset of total free care individuals). This captures free care serviced patient population for the month.
# of free care approved applicants		Individuals who were new or renew approvals for the month (subset of total free care individuals). This captures first time and renewed free care applicants for the month.
¹ Total # Inpatient Discharges		Total number of adult/pediatric and psychiatric discharges for offenders.
% of IP Days		The percentage of inpatient days from offender payor sources (i.e., parish, state, federal) to total inpatient days.
*Core Clinical Services	Total # OP Encounters	The total number of offender OP encounters.
	% of OP Encounters	The percentage of offender patient encounters to hospital-wide encounters.
	ED Encounters	Distinct ED discharges. Excludes LWBS.
	% of ED Visits	The percentage of emergency visits from offender payor sources to total emergency visits.
	² # Telemed visits	The total number of offender patient visits for telemedicine services.
	% of Telemed visits	The percentage of offender patient telemedicine visits to outpatient encounters.
	⁵ # HIV Clinic visits	Distinct HIV clinic visits with an evaluation and management code (CPT codes 99201-99499) visits per month. This is a subset of Outpatient Clinic Visits with E&M codes. Includes telemedicine visits.
# Oncology Infusion visits	Total count of distinct oncology infusion visits per day. Oncology infusions are the number of visits per day. If a patient received 2 chemo therapies in the same day, it is counted as one. If they came to the hospital 3 times in a month and received a chemo each time then that counts for 3.	
# Urgent Care visits (LSU Health BR & WOM only)	Total count of distinct urgent care visits.	
# Mental Health HIV visits (WOM only)	Distinct mental health HIV visits	
*Outpatient Pharmacy (Core Service)	Total # prescriptions filled	The number of prescriptions dispensed on monthly basis.
	# Patient Assistance Prescriptions filled	The number of prescriptions dispensed to patient that the facility received through a Pharmaceutical Patient Assistance program.
	⁴ # HIV prescriptions filled	The number of ADAP prescriptions filled including opportunistic meds. (Excluding offender HIV if applicable)
	# Offender prescriptions	The number of prescriptions dispensed for the LA Department of Corrections.
	# Other prescriptions	All other prescriptions dispensed. (Medicaid, Medicare Part D., self pay, etc.)
	Are prescriptions available same day (Y/N)	Can a patient drop off and pick up a prescription on the same day?
Avg wait time on prescription in minutes	The number of minutes that a perscription is ready from drop off to patient pick up.	

*Indicates core services

¹Offender admits were used in place of discharges for baseline

²Offender telemed services were conducted under ILH from 8/1/12 to 6/21/13, then later conducted under LAK beginning 8/19/13

³Observations- historical reporting did not take into account patient status at discharge; Reporting occurs prior to final utilization review and charges and therefore includes patients that ultimately have a discharge status of inpatient.

⁴# HIV Prescriptions filled – LA ADAP was discontinued June 1, 2013. The STD/HIV program model/contract was reinstated July 1, 2014.

⁵LJC only-HIV clinic visits based on clinic visits with an HIV principle diagnosis code

Information currently not available or services not applicable

LSU Health Public-Private Partnership Report Card FY 2015 - 3rd Quarter

Measure	Definition
% Patient Mix Inpatient (IP)	
IP Free Care	The percentage of inpatient days from free care payor sources to total inpatient days. Excludes partial assistance and sliding scale totals.
IP Self Pay	The percentage of inpatient days from self pay payor sources to total inpatient days. Self pay includes patients who pay out of pocket in the absence of insurance to cover the medical services.
IP Commercial	The percentage of inpatient days from commercial payor sources to total inpatient days. Commercial includes all payor sources except free care, self pay, medicaid, medicare, and offender.
IP Commercial Medicaid (Bayou Health)	The percentage of inpatient days from Medicaid CCN payor sources (includes Medicaid Prepaid and Medicaid Shared) to total inpatient days.
IP Medicaid	The percentage of inpatient days from Medicaid fee for service payor source (non CCN). Medicaid includes payments from Greater New Orleans Community Health Connection (GNOCHC) and Medicaid Assistance Program (MAP).
IP Medicare	The percentage of inpatient days from Medicare payor sources to total inpatient days. Medicare includes payments from Medicare Parts A and B.
% Patient Mix Psychiatry (Psych)	
Psych Free Care	The percentage of inpatient psych days from free care payor sources to total inpatient psychiatric days. Excludes partial assistance and sliding scale totals.
Psych Self Pay	The percentage of inpatient psych days from self pay payor sources to total inpatient psychiatric days. Self pay includes patients who pay out of pocket in the absence of insurance to cover the medical services.
Psych Commercial	The percentage of inpatient psych days from commercial payor sources to total inpatient psychiatric days. Commercial includes all payor sources except free care, self pay, medicaid, medicare, and offender.
Psych Commercial Medicaid (Megellan)	The percentage of inpatient psych days from Medicaid CCN payor sources (includes Medicaid Prepaid and Medicaid Shared) to total inpatient psychiatric days.
Psych Medicaid	The percentage of inpatient psych days from Medicaid fee for service payor source (non CCN). Medicaid includes payments from Greater New Orleans Community Health Connection (GNOCHC) and Medicaid Assistance Program (MAP).
Psych Medicare	The percentage of inpatient psych days from Medicare payor sources to total inpatient psychiatric days. Medicare includes payments from Medicare Parts A and B.
% Patient Mix Outpatient (OP)	
OP Free Care	The percentage of outpatient visits from free care payor sources to total outpatient visits. Excludes partial assistance and sliding scale totals.
OP Self Pay	The percentage of outpatient visits from self pay payor sources to total outpatient visits. Self pay includes patients who pay out of pocket in the absence of insurance to cover the medical services.
OP Commercial	The percentage of outpatient visits from commercial payor sources to total outpatient visits. Commercial includes all payor sources except free care, self pay, medicaid, medicare, and offender.
OP Commercial Medicaid (Bayou Health)	The percentage of outpatient visits from Medicaid CCN payor sources (includes Medicaid Prepaid and Medicaid Shared) to total outpatient visits.
OP Medicaid	The percentage of outpatient visits from Medicaid fee for service payor source (non CCN). Medicaid includes payments from Greater New Orleans Community Health Connection (GNOCHC) and Medicaid Assistance Program (MAP).
OP Medicare	The percentage of outpatient visits from Medicare payor sources to total outpatient visits. Medicare includes payments from
% Patient Mix Emergency Dept (ED)	
ED Free Care	The percentage of emergency visits from free care payor sources to total emergency visits. Excludes partial assistance and sliding scale totals.
ED Self Pay	The percentage of emergency visits from self pay payor sources to total emergency visits. Self pay includes patients who pay out of pocket in the absence of insurance to cover the medical services.
ED Commercial	The percentage of emergency visits from commercial payor sources to total emergency visits. Commercial includes all payor sources except free care, self pay, medicaid, medicare, and offender.
ED Commercial Medicaid (Bayou Health)	The percentage of emergency visits from Medicaid CCN payor sources (includes Medicaid Prepaid and Medicaid Shared) to total emergency visits.
ED Medicaid	The percentage of emergency visits from Medicaid fee for service payor source (non CCN) to total emergency visits. Medicaid includes payments from Greater New Orleans Community Health Connection (GNOCHC) and Medicaid Assistance Program (MAP).
ED Medicare	The percentage of emergency visits from Medicare payor sources to total emergency visits. Medicare includes payments from Medicare Parts A and B.

Percent Patient Mix by Service

*Indicates core services

¹Offender admits were used in place of discharges for baseline

²Offender telemed services were conducted under ILH from 8/1/12 to 6/21/13, then later conducted under LAK beginning 8/19/13

³Observations- historical reporting did not take into account patient status at discharge; Reporting occurs prior to final utilization review and charges and therefore includes patients that ultimately have a discharge s

⁴# HIV Prescriptions filled – LA ADAP was discontinued June 1, 2013. The STD/HIV program model/contract was reinstated July 1, 2014.

⁵LJC only-HIV clinic visits based on clinic visits with an HIV principle diagnosis code

Information currently not available or services not applicable